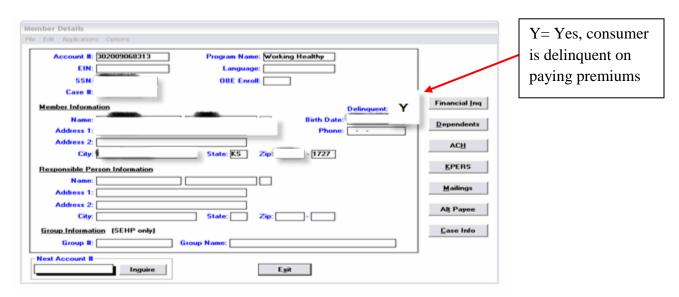
# **Working Healthy Changes 7/1/09**

### **Example 1: Working Healthy application processed after 7/1/09**

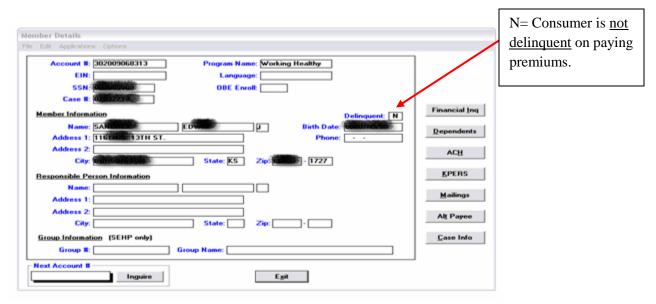
Working Healthy application processed on 7/9/09. The Working Healthy premium is \$55.00. On 9/01/09, a **KAECSES WOAL** displays "Working Healthy premium is severely overdue". The Premium Billing System is accessed to confirm delinquency status.



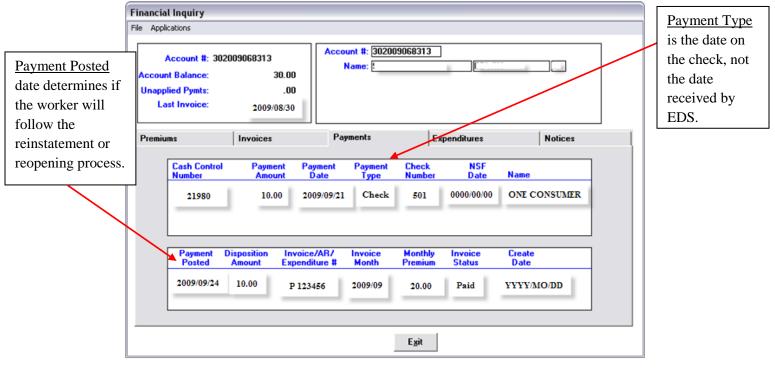
On the **Member Details** screen, under the delinquent field, 'Y' is displayed. Since the premium is delinquent and timely notice can be given, the Working Healthy case is closed effective 9/30/09. Eligibility for other medical programs must be determined. Being delinquent on a premium does not preclude an individual from being eligible for other programs.

## **Example 1a: Reinstating Working Healthy Eligibility**

Consumer calls on 9/24/09 to report partial payment of premium. The Premium Billing System is accessed to determine if Working Healthy can be reinstated.



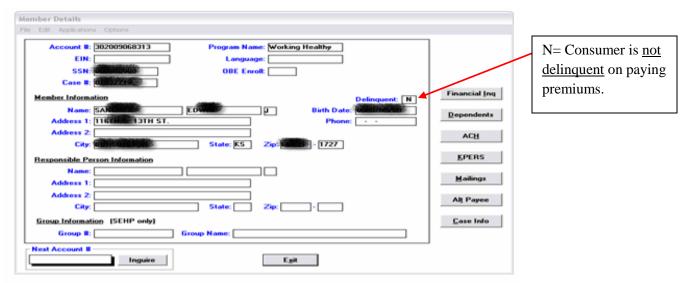
On the **Member Details** screen, under the delinquent field, "N" is displayed. The consumer is no longer delinquent.



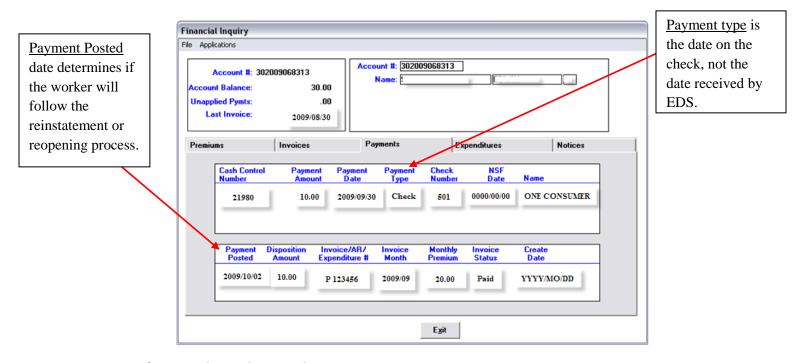
On the **Financial Inquiry-Payment tab** the Working Healthy premium reflects payment posted on 9/24/09. Since the premium is no longer in delinquent status and the premium was posted prior to the closure (9/30/09), the Working Healthy case can be reinstated effective 10/1/09.

# **Example 1b: Reopening Working Healthy Eligibility**

Consumer calls on 10/5/09 to report partial payment of premium. The Premium Billing System is accessed to determine if Working Healthy can be reinstated.



On the **Member Details** screen, under the delinquent field, "N" is displayed. The consumer is no longer delinquent.



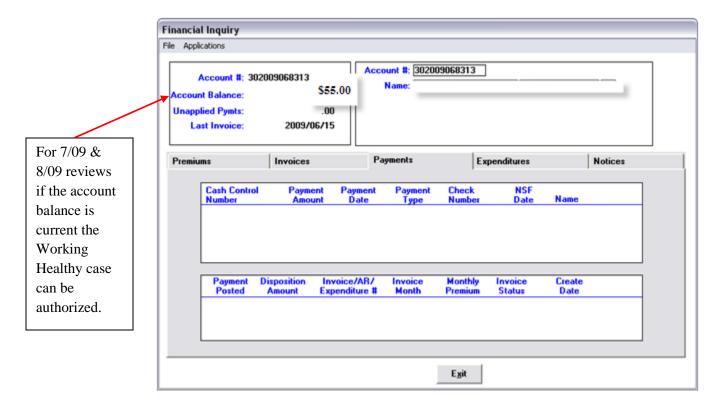
On the **Financial Inquiry-Payments tab,** the Working Healthy premium was posted on 10/2/09. The premium is no longer in delinquent status; however payment was made after the closure date of 9/30/09. In order for Working

Healthy to be reinstated, the consumer must pay the entire premium account balance in full.

### **Two Month Transition Period Example**

#### **Example 1: August Working Healthy Review - Premium is current**

The August Working Healthy review is received 7/29/09. For July and August Working Healthy reviews staff will use Working Healthy policies prior to 7/1/09. The premium policy for July and August will be the consumer must be current on premiums at review. The Premium Billing System will be accessed to confirm the premium account balance. For a July and August reviews, the premium account balance must be current.



On the **Financial Inquiry-Payments tab**, the account balance field reflects a \$55.00 balance. Since the \$55.00 balance is not due until the end of the month, this consumer is current and Working Healthy can be authorized if all other eligibility factors are met.

Financial Inquiry File Applications Account #: 302009068313 Account #: 30200906831: \$110.00 Account Balance: Unapplied Pymts: .00 For 7/09 & Last Invoice: 2009/06/15 8/09 reviews if the account Invoices **Payments** Expenditures Notices balance is not Payment Date Payment Type NSF Date Cash Control Number Payment Amount Check Numbe current the Name Working Healthy case must be closed. Disposition Amount Invoice/AR/ Expenditure # Monthly Premium Invoice Status Create Date Payment Posted Invoice Month

Example 2: August Working Healthy Review - Premium is not current

On the **Financial Inquiry-Payments tab**, the account balance field reflects a \$110.00 balance. Since the balance is not current (July \$55.00 premium past due + August \$55.00 current owed), the Working Healthy case is closed. In order for the worker to reinstate or reopen this case, the consumer must pay the premium account balance in full.

E<u>x</u>it