

WA407 INTAKE - PE TASK DOES NOT DISPLAY EXPEDITED TASK PRIORITY

The Intake - PE task generated from the Presumptive Eligibility Adult and Pregnant Woman Tools does not display an Expedited task priority when a pregnant woman is applying for Presumptive Eligibility. When registering an Adult or Pregnant Woman Presumptive Eligibility Tool and a pregnant woman is being approved for benefits this workaround is to be utilized.

NOTE: This should be done only for Presumptive Eligibility Tools being approved. Denials will not be marked as 'Expedited' for case processing.

- **STEP 1:** Claim the **Intake-PE** task from the **Task Inventory** page; click the **Task** hyperlink. The **Task Details** page displays.
- **STEP 2:** From the **Task Detail** page complete the following fields:
 - Status Reason: Select KDHE- Being Worked from the drop-down list.
 - Priority: Select Expedited from the drop-down list.
- STEP 3: Click Save and Continue to close the Task Detail page.
- STEP 4: From the Task Inventory page, check the box to the left of the Intake-PE task and click Claim.
- **STEP 5:** Complete the normal Presumptive Eligibility case registration process.
- **STEP 6:** Complete the **Intake-PE** task.
 - Select Tasks on the Global Navigation bar. Task Management page displays.
 - Under Case Tasks locate Intake-PE task and click Complete.
- STEP 7: Upon completion of the Intake-PE task the Process PE Summary task will auto-generate and will have an Expedited priority.

Document Change Log

Date	Version	Author	Change Description
06/16/2015	2.7	Jon A. Garcia	Initial Draft completed. Ready For P2.7 Go-
			Live

*Update version/date in document footer.