WA393 INCORRECT INFORMATION ON IMAGE NOW CAPTURE SCREEN

Defect 34787: When using the KEES DCF Non-Medical application plan in ImageNow, the Case Name and Number fields will automatically populate with incorrect values.

This workaround assumes that DCF Non-Medical is selected as the application plan.

Scan Document

STEP 1. Click **Capture** on the **Image Now** toolbar.

STEP 2. Verify correct date is displayed on the **Enter Received Date** pop-up.

STEP 3. Click **OK.**

STEP 4. Verify incorrect information is automatically populated in the **Case Name** and **Case Number** fields.

STEP 5. Select **Document Type.**

STEP 6. Overwrite incorrect **Case Name** and **Case Number** fields with appropriate values.

STEP 7. Click **Capture.**

STEP 8. Click **Submit.**

NOTE: If the worker enters the appropriate **Case Name** and **Case Number** before clicking on the doc type, ImageNow will overwrite it with the previous case name and number.

Verify Document Indexed to Case

STEP 1. Navigate to the case in ABMS.

STEP 2. On **Case Summary** screen click the **Images** button.

STEP 3. Verify that the document was correctly indexed to the case

Document Change Log

Date	Version	Author	Change Description
06/16/2015	2.7	Daniel Gibbons	Initial Draft completed

*Update version/date in document footer.