

## WA437 CE DATES INCORRECTLY UPDATING

An issue has been identified where the CE date will update to a new CE period for a MEM if an EDBC is ran in a month greater than the CE End Date. When this occurs it will result in the review period not setting for the MEM, a review will not be sent for the following year and the person will not be picked up on the Discontinuance Batch. The incorrect CE period is being set when a Case Maintenance Action is taken (after Monthly Cut Over), ECBC is ran and current Eligibility exists for Active MEM with an established Review Due Month and CE dates that are less than the EDBC month being ran.

**EXAMPLE:** A Pregnant Woman application was received 08/24/2015 for the Primary Applicant.

- The Primary Applicant is an Active FRI.
- One Child who is an Active MEM
- Review Due Month is 9/2015
- Child CE date is 9/2015
- EDBC was run for the months of 8/2015, 9/2015 and 10/2015 to add the PW coverage.

Since an EDBC was run for a month (10/2015) after the child's CE End Date (9/2015), KEES will establish and create a new CE period for the Child. The CE Period for the Child will update to new CE period of 10/2015-09/2016. This happens without using the CE Reset or the RE run Reason. The Review Due Month will remain 09/2015 because the Review has not yet been processed to establish a new Review Period.

In order for the case to process the Review correctly and set new Review Period or Discontinue a person/program correctly, the CE period for the Child Must be changed back to the original CE End Date of 09/2015 at the time the Case Maintenance Action was taken.

Instructions:

Prior to running any EDBC related to a Case Maintenance Action, change the CE date for the existing Active MEM to a month greater than the current CE date.

- Example: If current CE End date is 09/2015. Change the CE End date to 10/2015.
- This will stop a new CE period from being established with EDBC is run for month 10/2015.

- **STEP 1:** Click the **View Details** button within the program block.
- **STEP 2:** Under the **Program Persons** block, click the **Edit** button. The **Medical Person Detail** page displays.
- **STEP 3:** Under the **Continuous Eligibility Periods** block, click the **Edit** button.
- **STEP 4:** Change the **CE End Date** to a month greater than the current CE date.
- **STEP 5:** Click the **Save and Return** button.
- **STEP 6:** Click the **Close** button.
- **STEP 7:** Click the **Save and Return** button.
- **STEP 8:** After all months EDBCs are ran including the month after the **Review Due Month**, the CE date needs to be changed back to the original CE date.
- **STEP 9:** Click the **View Details** button within the program block.
- STEP 10: Under the program persons block, click the Edit button, the Medical Person Detail page is displayed.
- STEP 11: Under the Continuous Eligibility Periods block, click the Edit button.
- STEP 12: Change the CE End Date back to the original CE end date.
- STEP 13: Click the Save and Return button.
- **STEP 14:** Click the **Close** button.
- STEP 15: Click the Save and Return button.

## **Document Change Log**

Date	Version	Author	Change Description
09/21/2015	2.7	d.pence	Initial Draft completed

\*Update version/date in document footer.